MOBILE INTEGRATED HEALTH
We match people with the right resources at the right time.

THE PROBLEM
When someone calls 911 for non-emergency reasons, the fire department responds even when the situation may not require emergency attention. This traditional system can be costly in a number of ways: vital resources become unavailable to respond to more urgent calls, the underlying patient needs are not addressed, and patients are not properly connected with the community groups or organizations that can provide appropriate care solutions.

THE SOLUTION
The Mobile Integrated Health (MIH) team responds to people who have requested or been referred for service but likely don’t require emergency care. The MIH team performs a medical assessment, determines needs, and helps connect the patient with the appropriate care solution in the community.

WHO IS HELPED?
- Under-served residents
- Frequent 911 callers/users of health care systems
- People with chronic diseases
- Elderly or disabled residents trying to live independently

LONG-TERM GOALS
1. Residents’ ability to manage their health is improved
   a) Better health literacy (know what to do and where to go)
   b) Wider support network
   c) More active relationship with doctor or health provider

2. More appropriate use of 911
   a) Fewer non-emergency calls/repeat cases
   b) Fewer unnecessary ER visits

3. Cost savings
   a) Resources better matched to problem (MIH unit vs. fire truck; clinic vs. ER)

MIH TEAM
- Firefighter/Paramedics
- Nurse Practitioner

WHERE WE ARE
- Schools
- Local businesses
- Long-term care facilities
- Your home
- Libraries
- Special events
- Independent & assisted living facilities

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