LIBRARY DEPARTMENT

MAJOR SERVICES

• Provision of books, audiobooks, DVDs, Music CDs, and digital content
• Access to electronic databases, online learning, and streaming video
• Provision of public computers with internet and assistance with personal devices
• Kiosk material checkout/return and mobile app access to library catalog
• Assistance with research, job/career search, local history and genealogy
• Adult, Teen, and Children’s literacy services, age related programming and dedicated library spaces for convening
• Makerspace, art exhibit space, and live music events
• Outreach service via children’s bookmobile, visits to senior living centers and offsite programs to local clubs, organizations, and schools

DEPARTMENT STRUCTURE

Library
Administration
Customer Services
Outreach
Information Technology
Teen Services
Adult Services
Children’s Services
Tech Services

PERSONNEL SUMMARY

FULL TIME
33

2019-2020 KEY ACCOMPLISHMENTS

• Opened new Indian Creek Library with enhanced programs and services
• Established a customer experience philosophy and guiding principles to cement Olathe Public Library as the “third place” in our customers’ lives
• Implemented enhanced technology
• Moved the Downtown Library into a temporary space while developing a plan for the future library
• Successfully navigated Covid-19 related challenges and established a plan focused on customer and staff safety
• Achieved notable increases in DirectionFinder customer satisfaction scores
LIBRARY DEPARTMENT

2021 BUDGET SUMMARY

Proposed Library 2021 Budget = $7,127,854

- Complete the Library Transition Plan in partnership with Resource Management and IT, including aligning library policies and procedures with City standards
- Open new state-of-the-art downtown library
- Continue to implement customer experience recommendations, including the implementation of the customer and staff apps and user-friendly catalog stations, printing, and faxing
- Complete a manning study to right-size the library staffing model