SmartCart Guidelines and Care

Residents can help solid waste collection efficiency by:

- Placing the cart at the curb before 8 a.m. on collection day,
- Pointing the arrows on the cart toward the street,
- Allowing three feet between the cart and other objects,
- Fitting all trash in the cart,
- Reducing household trash through recycling, and
- Removing the cart from the curb before 5 p.m. the day after collection.

Additional Trash Collection Guidelines

- Extra trash must be in bags (not cans/carts) and placed beside the cart.
- Sharp objects such as broken glass, knives, or syringes should be placed in a rigid container or a cardboard box and labeled to prevent injury to collection workers.
- Trash should never be placed on or in front of storm sewer openings.
- Liquids and yard waste is not collected with household trash.
- Paint and other hazardous items should be discarded through the City Household Hazardous Waste Program.
- Empty paint cans be placed beside the cart with the lids removed to indicate the contents are completely dry.
- Large or bulky household items require a scheduled Bulk Item Pick-Up. Examples include: furniture, appliances, mattresses, lumber, and large tree limbs.

Caring for Your SmartCart

- Carts are the property of the City and are provided for trash collection service. Carts are assigned to the address, not to the resident.
- Residents are responsible for cleaning and protecting the cart from damage or abuse.
- Repair of damages due to normal wear is the responsibility of the City. Residents may be charged for repairs due to neglect or misuse of the cart.
- Additional trash carts can be provided upon request, for a monthly fee of $5 for each additional cart.
- Additional 95-gallon recycling carts can be provided upon request, for free, if the current cart has already been upgraded to a 95-gallon cart.