In 2018, the Olathe Fire Department focused on the following action items that supported objectives in the department’s Strategic Plan and the Commission on Fire Accreditation International (CFAI)’s Accreditation Recommendations. This report documents progress made on the following initiatives.

1. Enhance delivery of high-quality services.

**Ensure Effective Emergency Service Response (Strategic Plan Objectives 1.1, 1.2, 5.4):** Place fourth squad in service. Develop capability to manage wildland/urban interface. Apply for SAFER grant for more firefighters to address coverage gaps in City. Outfit trailer for mass casualty incidents. Continue development of training center.

**Verification:** Fourth squad placed in service at Station 3. OFD increased wildland firefighting capability by investing in training, equipment and vehicles. The program leaders worked with the Kansas State Wildland Task Force to ensure standardized approach and attended conferences and meetings to learn from experienced teams. Members received Red Card certification. Specifications were outlined for two Type 6 brush units. OFD was awarded SAFER grant to fund personnel costs over three years for 12 new firefighters. These new members will be a part of the 2019 recruit academy. The Mass Casualty Incident trailer was outfitted with supplies and equipment needed to respond to a site with numerous patients (i.e. active shooter). It has been staged at several events with large crowds in Olathe and has been added to the catalog of assets available to be deployed within the entire region. The department made significant progress on the Fire Training Center in 2018. Project funding was authorized and a location confirmed. Design work will begin in 2019 with an estimated completion date in 2020.

**Improve Patient Outcomes (SP Obj. 1.3, 2.1, 4.3):** Focus efforts to improve cardiac arrest survival rates. Participate in PulsePoint’ s Verified Responder program. Increase number of citizens trained in CPR. Acquire next-generation heart monitors. Reenergize involvement in Johnson County and Heart of America HeartSafe programs.

**Verification:** The department made significant strides in improving cardiac outcomes. In March, the department became one of a few in the country to launch the Verified Responder program which equipped off-duty firefighters with AEDs and supplies to respond to cardiac arrests that happen near their location. Policies were drafted to support this effort and a media event held to announce the program. The department has increased the number of people trained in CPR in 2018 to more than 2,000 (up from just 438 in 2017). A part-time public education specialist was assigned to the program and several new instructors were certified to be able to augment the current offerings. The acquisition of next-generation heart monitors remains under consideration. The department is working closely with other fire and EMS departments in county on this purchase to ensure standardization. The department has remained involved in the HeartSafe programs and received recognition for life-saving work on cardiac arrest calls.

**Promote Community’s Resilience SP Obj. 1.5, 2.2, 4.1):** Update City’s Emergency Operations Plan (EOP). Conduct community survey to better understand risk. Review education/outreach efforts based on results. Pre-identify persons who may be especially vulnerable during disasters and consider needs in EOP. Host workshop for disabled community members and care providers to discuss fire safety and preparedness. Pre-plan for emergency incidents at Olathe’s highest risk occupancies.

**Verification:** The City’s Emergency Operations Plan has been updated. It will be promulgated in early 2019 with orientation training for OFD members and key staff from other city departments. The department plans to conduct a survey to better understand Olathe community members’ understanding of fire risk. The cost of this project was prohibitive. Staff included the project in a grant application in December 2018. If awarded grant funds, the survey will be conducted in 2019. The department explored solutions that help identify persons most vulnerable during emergencies. Again, the project’s initial and ongoing costs for this work were prohibitive. Staff will look for opportunities to leverage funding from outside sources. The department hosted a First Responder Safety Workshop in February 2018 with the Police Department and the Persons with Disabilities Advisory Board. This was a successful
event to discuss fire safety and general preparedness. The groups plan to repeat in the future. Pre-plan software was researched, and costs considered. To maximize its impact and reduce cost to the OFD, the department is working with other departments across the county to consider a cooperative purchase.

2. Ensure a quality and progressive safety environment.

Implement Cancer Prevention Measures (SP Obj. 3.1): Decrease exposure to carcinogens through policy updates and practical changes.

Verification: The department created a new Administrative Policy Guideline on Cancer Risk Reduction Practices (1-030) based on industry research and best practices. The policy outlines practices in stations and on emergency responses to reduce exposure to carcinogens. Decontamination wipes were provided at all stations and a Numbered Memo (18-02) distributed to promote use. Work continues to provide dual exhaust systems in station bays as feasible.

Promote Safe Work Spaces (SP Obj. 3.1): Implement an annual chief officer inspection process to evaluate fire station cleanliness, safety, and facility maintenance issues.

Verification: Inspections were completed at all fire stations and the administration building. A process was created to identify priority repairs and longer-term maintenance issues. Many of these repairs were completed. The inspection process will continue to evolve as it is repeated annually. In 2018, staff identified the need to include Station Resource Managers in the inspections.

3. Maintain a systematic process of improvement.

Monitor Baseline Performance (SP Obj. 1.1, 2.1, CFAI St. Rec. 2C2): Include response times from tiered response partner agencies in department’s analysis and reporting. This will allow for more accurate assessment of overall system performance.

Verification: OFD staff worked with a Firehouse consultant to make improvements to the data collected regarding incident data. The updates to bring in outside units’ times to the incident records is currently in the testing phase. Full implementation is expected in the first quarter of 2019. Training will be provided to report authors on the changes. Analysis will be completed to understand impact on response time data.

Integrate Technology Solutions (SP Obj. 2.2, 2.3, CFAI Sp. Rec. 6E3, 6F4): Incorporate captured video technology to improve department operations. Integrate equipment records into record management system. Participate in City’s efforts to promote transparency with open data, use latest technology platforms, and foster innovation with Smart City advancements.

Verification: Cameras were installed on Battalion Chief vehicles. Footage from these cameras have been used in several post-incident analysis of structure fires. Additionally, the department’s small unmanned aircraft system (sUAS) program has been deployed on several incidents including a nighttime search and rescue at Lake Olathe. Equipment records in Firehouse were reviewed with Firehouse consultant to identify ways to improve. An Inventory Module Manager was identified who will be responsible for updating the inventory records to reflect the OFD’s Master Vehicle Inventory list currently maintained in Excel. This work will continue in 2019. The department contributed to the City’s efforts related to open data and transparency. Several of these initiatives slowed in 2018 because of personnel changes at ITS. However, the department looks forward to contributing to the work as it is reenergized in 2019.

Support Olathe’s Development (SP Obj. 2.5, 4.6): Improve support to residents and builder community. Adopt 2018 International Building Code to ensure safe buildings are constructed in Olathe. Implement permitting software (EnerGov) and prepare reports to support analysis of permitting activities. Manage transition from paper-based plan review process to an electronic one. Host three builders’ forums and regularly engage Board of Code Review members.

Verification: The Community Risk Reduction section made significant progress in improving service to Building Codes customers. EnerGov software was implemented fully which helped streamline the workflow related to permitting. Additional staff were hired to help decrease customer wait times for plan reviews and permits. Three builders’ forums were held to talk with builders in the community and to keep the lines of communication open. Department staff worked with others in the county on a task force to review and suggest amendments to the 2018 International Building Code prior to adoption. The department will seek City Council approval on the 2018 code in early 2019.

4. Maximize relationships to support department’s mission.

Strengthen Community’s Health (SP Obj. 4.1): Work with partners to support community health initiatives that help the underserved in our community. Advance the Mobile Integrated Health (MIH) program and document outcomes of the
program. Develop capacity to engage community in culturally sensitive ways. Consider promotora or community health worker program.

**Verification:** The department worked closely with community partners in 2018 to provide services to the underserved in Olathe. The MIH team continued partnerships with key agencies and was recognized by the United Community Services of Johnson County for making a difference as one of the contributing partners of Impact Olathe. The MIH team worked to improve program documentation and confirm outcomes. Senior Management staff examined poverty and homelessness in Olathe at their quarterly meetings. Data was shared department-wide on demographics of people in each station response area to allow crews to better understand the community they serve. The department created a job description and held interviews for an internship intended to expand its community outreach. The OFD will continue to explore ways to maximize its support of those who need it the most in the community.

**Help Our Neighbors:** Offer department’s Community Assistance trailer to those who experience a fire in their home. Designed to secure personal belongings. Develop a plan for the trailer’s use.

**Verification:** The Community Assistance Trailer has been deployed following house fires in Olathe. The trailer is intended to serve as an initial place to store important belongings when a home has had significant fire damage. A numbered memo (18-04) was created to share the purpose of the trailer with all members.

**Look to the Future (SP Obj. 3.6):** Create workgroup to coordinate initiatives aimed at promoting readiness of future workforce. Develop image, theme and products with cohesive branding for department’s use in recruitment efforts and other areas.

**Verification:** Recruitment plans from other departments were reviewed to help identify key issues and relevant considerations for this work. The department’s efforts to promote readiness of the future workforce in 2018 have largely been focused on developing the Olathe West Public Safety Academy program. The workgroup considering ways to improve the department’s engagement with future firefighters and the development of a consistent “brand” will remain work to be addressed in the future.
### Strong Community Partnerships

- Collaboration with Olathe Public Schools on several initiatives including Olathe West Public Safety program, Community Collaboration, 3rd grade fire safety program, etc.
- Partnerships in support of the Mobile Integrated Healthcare program (Health Partnership Clinic, JoCo Mental Health, Olathe Health)
- Recognized by United Community Services award for MIH work with Impact Olathe
- Hosted First Responder Safety Workshop with Police Department and Persons with Disabilities Advisory Board
- Annual Open House (with participation from Olathe Health, Atmos Energy, Safe Kids Johnson County and Pilot Club of Shawnee Mission, Olathe Police, CERT, Olathe Parks & Recreation)
- Helmet Head Bike Rodeo (in partnership with Olathe Health, Atmos Energy, Safe Kids Johnson County and Pilot Club of Shawnee Mission)
- Provided support for Lawrence Fire Department following death of chief
- Collaboration with Salvation Army (Fire Chief serves on board; coordinate regarding MIH program)
- Planning and support for special events in Olathe (including annual fireworks display)
- Hosted Olathe Chamber of Commerce Coffee
- Participated in Communities That Care (CTC) Coalition to encourage positive youth development
- Served as sponsoring agency for Kansas Task Force 3
- Training and coordination with UASI Technical Rescue teams; instructed as part of regional tower rescue program
- Worked with Kansas State Fire Marshal’s Office on inspections and Task Force 3
- Updated agreement with JoCo Airport Commission to provide runway checks and hangar inspections
- Continued public education outreach including Adopt-a-School program, FACS, Kindergarten visits to firehouse, guest reader program, Special Needs Day, Community Collaboration program
- More than 2,000 people trained in Heartsaver/AED CPR and Sidewalk CPR courses
- Participated in Eastern Kansas Multi-County Arson Task Force
- Compiled Pay Study of area fire departments
- Old Settlers Days support with fire safety presentation and inspection
- Participated in Heart Safe Hero Awards
- Provided visible smoke alarms for deaf community
- Instructed as part of KU’s fire protection engineering course
- Leadership in Kansas City Regional Fusion Center
- Encouraged citizen participation in PulsePoint application
- Completed storm damage assessment in City of Eureka, Kansas
- Partnership with Johnson County Department of Emergency Management and Communications
- Crowd Manager training for special events
- University of Eastern Kentucky internship program
- Hosted French student from University of Bordeaux
- Olathe North internship program
- Remembered fallen firefighters
- Participated in Career day at area schools
- Center for Advanced Professional Studies (CAPS) program in Blue Valley schools
- Ride-alongs for students of local fire service programs
- Hosted session for Olathe Civic Academy
- Presentation to various community groups
- Continued weather alerts and other key messages through social media
- Coordinated Board of Code Review
- Hosted three forums for builders in Olathe
- Participated in City’s initiatives around open data
- Fire executive team met with community partners
- Standbys at high school and MNU sporting events
- Collected Toys for Tots
- Participated in Johnson County Public Safety Food and Toy Drive
2018 ACCOMPLISHMENTS

LEADERSHIP

- Two chiefs completed Los Angeles Fire Department’s Leadership Academy
- Hosted Officer Development Program Academy
- Hosted Engineer Academy
- Trained chiefs and captains on City’s Leadership Philosophy and implemented the philosophy in hiring and promotional practices
- Increased communication with department’s senior management team
- Chief’s attendance at IAFF Fallen Firefighter Memorial in honor of Olathe line of duty deaths
- Trained senior management on StrengthsFinder 2.0
- Promoted department values with recognition cards
- Supported City’s onboarding program
- Continued Chief Mentor program
- Preparation for accreditation/peer visit involved numerous department members; created model tools for accreditation work that have been shared nationally
- Increased support for various citywide initiatives
- Accreditation Peer Review – site visits to other depts.
- Developed orientation process for new company officers
- Assisted with hiring of City’s Chief Information Officer
- Recognized work of city’s emergency vehicle technicians (hosted lunch)
- Weekly Executive and Senior Management Team Meetings
- Quarterly Senior Management Team Meetings
- County Operations Meetings
- Johnson County Fire & Emergency Services Chief’s Association meeting (monthly)
- Provided staff to Kansas City Regional Fusion Center (KCRFC) on part-time basis
- Served on KCRFC Executive Board (Chief DeGraffenreid)
- Assisted outside agencies with promotional processes
- Kansas State Association of Fire Chiefs (Chief DeGraffenreid, President of Pro Chiefs Section)
- International Association of Fire Chiefs (Chief DeGraffenreid, KS Director to MO Valley Division)
- Fire Marshal’s Association of Kansas (Chief Wassom, Vice President)
- Society of Fire Protection Engineers (Chief Wassom, Past President)
- Heart of America Accreditation Consortium (Captain Hall, Vice Chair)
- Fire Education Association of Kansas (Captain Mosher, NE Trustee)
- Kansas Fire Service Training Commission (Captain Mosher, Vice Chair)
- Kansas Association of Public Information Officers (Captain Hall, Founder)
- Various other positions on local, regional, state, national and international boards, committees and associations
- KPERS Board of Trustees (Firefighter Ryan Trader)
- Participated in City’s supervisor forums and Innovation Ignitors
- Participated in various regional committees through MARC: MEMC, LEPC (committee chair), RHSCC, LEPC Training, Training and Exercise, Regional Interoperability Subcommittee
- Participated in regional effort to plan for Complex Coordinated Terrorist Attack (CCTA)

POLICY AND PLANNING EFFORTS

- Most APGs reviewed and updated through biannual review process.
- Multiple APGs created: Cancer Risk Reduction Practices (1-030), Law Enforcement Request for Information (1-034), Pregnant Commissioned Fire Department Employee (1-038), Handling Sensitive Unclassified Information (1-095), Regional Plans (4-007), Small Unmanned Aircraft Systems (sUAS) Program (4-180), Emergency Care While Off Duty (4-230), Verified Responder Program (4-240).
- New Numbered Memos: Designated Officer for Infection Control (18-01), Decontamination Wipes (18-02), Helmet Camera Trial (18-03), Community Assistance Trailer (18-04), OFD Logo Blankets (18-05), Disposal of Items in Sanitary Sewer (18-06), Fire Facilities
- Reviewed and proposed amendments for 2018 International Building Code adoption in Q1 2019
- Worked with City planners to successfully detach formerly annexed areas in Olathe
- Participated in 2019/2020 budget process; quarterly budget updates presented to executive team
- Participated in Kansas State Wildland Task Force
- Prepared for possible deployment to California wildfires
- Updated public education curriculum including the addition of Milo and Moxie course (for Spanish speakers)
- Created After the Fire packets for Spanish speakers
- Maintained Continuity of Operations (COOP) plan for department
- Implemented EnerGov permitting software
2018 ACCOMPLISHMENTS

- Maintenance Email List (18-07), Uniform and Gear Disposition Upon Leaving the OFD (18-08), Medical Equipment Cache Trailer (18-09), SCBA Tracking and Accountability (18-10), Community Risk Reduction Education Program (18-11), DuoDote Auto-injector Kits (18-12)
- Finalized 2019 Pay Plan
- Maintained agency accreditation from CFAI (through 2021); submitted annual compliance report
- Joined Center for Patient Safety as a Participating Organization to improve patient outcomes
- Participated in Fire Service Organizational Culture of Safety Report (FOCUS) Survey led by Center for Firefighter Injury Research & Safety Trends at Drexel University
- Enrolled in FireCARES system to better understand risks to firefighters in Olathe
- Updated employee performance review templates
- Participated in county and regional code adoption task force groups
- Planned for MySidewalk Performance Dashboard in early 2019
- Worked with county partners to update response matrix
- E1 approval responsibility for Assistant Chiefs
- Biannual wireless device audit completed
- Contributed to revisions of City’s employee handbook
- Planned for lifeguard program for Lake Olathe recreation area to open in 2019.
- Published article on 51 Fit program in Firehouse magazine
- Plan
- 2019 Plan of Action developed; reported progress on 2018 Plan
- Special Event Planning – Incident Action Plans and Cost Estimates
- Emergency Operations Plan updated using BOLD planning; EOC icons developed for cohesive theme
- Maintained OFD master vehicle inventory
- Encouraged firefighters’ wellness program participation

OPERATIONS

- Responded to more than 12,630 emergency calls for service (6% increase from 2017)
- OFD awarded SAFER grant to fund 12 new firefighters in 2019 ($1.6 million in federal funds)
- Placed fourth 40-hour squad in service at station 53
- Launched PulsePoint Verified Responders program to inform off-duty OFD members of cardiac arrests near them.
- Completed technical specifications for new engine, quint, squad and Type 6 brush trucks
- Pre-planned for county courthouse construction project
- Used Watchguard scene video from Battalion Chief vehicles in post-incident analysis
- SCBA management – Scott Connect software in BC vehicles, fill station upgrades
- Used Everbridge/Notify JoCo to notify staff and community of key messages
- Placed new explosives canine in service (Dax)
- Placed new public education canine in service (Ember)
- Completed annual physicals on all commissioned members
- Studied different models of heart monitors to assess best product for department
- Updated department member photos
- Continued leadership in County Tender Task Force
- Conducted several Post Incident Analysis on various incidents
- Placed new recruits on shift
- Welcomed an additional chaplain to the OFD
- Updated response to building and house fires
- Added “EOD investigations” call type
- First Net capabilities on priority devices; provided opportunity for OFD members to join First Net program
- Created new Technical Support Team to augment current capabilities
- Worked with medical director to provide Narcan to law enforcement for early intervention on overdoses
- Completed testing of hose, pumps and ladders
- Completed PPE checks
- Managed several major weather events
- Operated under Incident Action Plans
- Supported special events and standbys (Old Settlers, Garmin Marathon, MNU football games, high school football games)
- Supported open-water swimming at Lake Olathe
- Updated HazMat permitting and made accessible online
- Disseminated updated Daily Information Report and Weekly Activity Report
- Continued Mobile Integrated Healthcare unit
- Deployed Uber Health to support MIH patients
- Audit completed of department’s controlled substances
- Issued 437 1&2-family residential permits
- Actioned 5,900 community enhancement cases which included almost 17,000 inspections
- Completed almost 3,282 fire and life safety inspections (includes initial and re-inspections)
## 2018 Accomplishments

### Equipment and Facility Investments

- Secured project funding, purchased land and began planning for Fire Station 8 (projected opening in 2021)
- Secured project funding and identified location on city-owned land for Fire Training Center (projected opening in 2020)
- Remodeled Emergency Operations Center (to be completed Q1 2019)
- Upgraded EOC technological capabilities
- Upgrades made to temporary Station 8 including doors and concrete work
- Outfitted Mass Casualty Incident trailer
- Mass Casualty Incident chest packs
- Deployed new Community Assistance Trailer to provide support to residents following a fire
- New engine, quint, and squad placed in service
- Outfitted Mass Casualty Incident trailer
- Remodeled Command Training Center room at Fire Admin
- Extractors installed at Stations 3, 4 and 5
- Batteries replaced on all MDTs
- Installed VHF radio antenna at all stations
- New digital SLR cameras for investigations
- EMS triage tarps added to BC units
- Extra hoods added to BC units
- Purchased new EOD suits and helmets as part of replacement plan
- Decontamination wipes at all stations; memo distributed to encourage use
- New laptop computers for all Battalion Chiefs
- Booster pump installed on Rescue 51
- Upgraded EOD SCBA and communications system
- Knox key secure units installed at Fire Admin
- Solicited proposals for new uniform management providers
- Participated in regional radio grant applications
- Purchased additional SCBA to accommodate new hires
- Place AEDs on units and distributed to all PulsePoint Verified Responders
- Grounded/bonded Fire Administration Building
- New EOD magazines in place for quarry work
- Printed OFD-branded clothing for non-uniformed staff at Fire Admin
- Continued work on ongoing CJIS project
- DuoDote Kits added to units
- Replaced bunker gear as scheduled
- Replaced staff vehicles as needed

### Workforce Development

- Hired 12 firefighters
- Promotional Processes - promoted Captains and Engineers
- Hosted Badge Pinning Ceremonies (Firefighters, Engineers, Captains)
- Added Plans Examiner position
- Provided onboarding presentations to new City employees
- Department senior management and captains completed Level 1 of Leadership Academy
- Participated in City’s Leadership Philosophy Steering Committee
- Held Annual Awards Ceremony
- Participated in various career fairs (including Hutchison, KCMO and Olathe)
- Graduates of KU CPM and Emerging Leaders Academy
- Participated in Leadership Olathe
- Peer Support team responded as needed for employees and external partners
- Hired customer service representatives for permitting (seasonal)
- Hired Fire Services Data Analyst
- Held Recruit Fire Academy
- Hosted a Recruit Fire Academy Graduation Ceremony and dinner for families
- Held candidate information night for potential firefighter applicants
- Celebrated service of several retirees
### 2018 ACCOMPLISHMENTS

| Hosted Hero Day to promote woman in field | Updated organizational chart to move EMS program under Operations section |
| Participated in Fresh Air lunches with City Manager’s Office | Two certified as Extended DISC facilitators |

### PROFESSIONAL DEVELOPMENT AND TRAINING

| Hundreds of hours of training (167 hours per firefighter) | SCBA skill verification (twice annually) |
| Held first live burn in ModX training prop’s burn room | Members completed Red Card certification for wildland firefighting |
| Distributed monthly training manuals to all stations | Wildland team members attended Eastern Nebraska Wildland Workshop |
| Enhanced Officer Development Program | Attended IAFC’s Wildland Urban Interface Conference |
| Co-hosted EMS Symposium | Participated on IAFC’s Communications Committee |
| Hosted “Understanding and Fighting Basement Fires” | Two UAV pilots received certification |
| Hosted class on Firefighter Cancer Prevention | Three staff credentialed in conducting live burns |
| Demonstrated electric hydraulic extrication tools | Redesigned dirty training room |
| Minuteman hose load training | Participated in panel presentation on PulsePoint at IAFC conference |
| Hosted CPSE’s Quality Improvement through Accreditation Course | Attended Colorado State Leadership Conference |
| KU Fire Officer 1 course | Ladder training |
| Hosted Fire Investigators course (five members attended) | Blood draw program updates and training |
| Building Codes staff received ICC certifications | Training on Qualtrics and Everbridge systems |
| Certified additional CPR instructors to augment program | Routine radio roll calls |
| Maintained (2) or received (1) Chief Officer Designation from CFAI | Class A licensing |
| Received (1) Fire Marshall Designation from CFAI | JCCC CDL Training for HazMat 52 |
| Hosted citywide exercise on crane collapse near City Hall | MNU Nursing Program Training |
| Senior Management Team received training from Career Survival Group | Moved driving simulator |
| Conducted live-burn training at South Platte | KU Women’s Leadership Conference |
| Two new fire investigators trained | Canine Search Specialist course |
| Incident Safety Officer curriculum developed | CCTA tabletop exercise (MARC) |
| Updated EMS Preceptor Program | Kansas Tech Rescue Conference |
| Certified ALERT train-the-trainer (2) | Kansas IAAI Arson Conference |
| Donated SCBA to Olathe West Public Safety Academy | KC Arson Task Force Conference |
| Attended FDIC | NFPA Conference attendees |
| Attended Blue Card Command Conference | Fit-testing and annual physicals |
| Used Moodle (via county medical director’s office) | NFA’s Executive Fire Officer program |
| Hosted acquired structure trainings | Offered 51 Fire program |
| Ongoing SOG training (rescue and HazMat) | Paramedic training for a firefighter through CJCFPD |
| Conducted Security Awareness and legal training for all department staff | Participated in/presented at CPSE Excellence Conference |
| Safety messages added to SCALA boards in stations | Participated in Fire-Rescue International Conference |
| IAFF Peer Support Training | Two members attended Blue Card Train-the-trainer |
| Numerous EOD events and training events | New captains began Blue Card training |
| Participated in several tabletop exercises | Made Blue Card improvements by making accessible on iPads |
| Extrication class | Conducted Blue Card 3-day simulation labs for outside departments |
| Swift water training at Worlds of Fun | Participated on design and facilitated at county EOC tabletop exercise |
| Countywide EMS Training (Broadcast and Skills) | Ten new instructors on SCBA Confidence Course |
| Ten new instructors on SCBA Confidence Course | |